

Through teamwork, we have managed to consolidate the company as one of the best suppliers in the market in the manufacture, shaping, surface treatment and assembly of components for the Aeronautical market mainly, as well as for the rest of the sectors in which it takes part.

All the staff of Metraltec S.L. must be aware of the criticality of the products we manufacture, the demands of the sector and that any discrepancy in the products manufactured could, to a greater or lesser extent, cause a civil or military aircraft accident.

That is why the Management of Metraltec SL. undertakes and requires all staff of the organization to comply with all legal and regulatory requirements concerning the activity we develop.

The main philosophy of Metraltec, S.L. It is the work philosophy based on prevention, self-control as the main objective towards 0 defects and that all staff are aware of the commitment to continuous improvement of the company's processes and the Quality Management System with the aim of achieve full customer satisfaction.

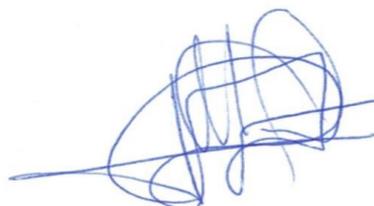
To achieve all of this, we are committed to:

- ✓ Establish, through scheduled meetings of the Management, the objectives of the company and review them, in the same way, periodically.
- ✓ Implement Management by objectives that involves all sectors of the Company, so that it encourages creativity, innovation and the commitment of all employees.
- ✓ Develop and maintain a program of continuous improvement of processes and develop training programs for employees to increase their capacity and thus be able to assume responsibilities and take initiatives. Likewise, involve, motivate and sensitize and retain employees to assume the commitment that the organization has towards improvement and allow a sustainable generational change.
- ✓ Anticipate the expectations of the Clients, offering complete and integrative solutions.
- ✓ Anticipate threats in the socio-economic environment, preventing possible changes and adapting in the shortest possible time.
- ✓ Build bridges with our clients, strengthening alliances and becoming a strategic supplier through capacity, stability and trust.

Likewise, the organization is aware of the environmental impact of the activities carried out and undertakes to comply with all legal and regulatory requirements regarding environmental policy.

This Quality Policy will be common and shared by all the staff of METRALTEC SL., S.L., with the Management being responsible for its dissemination, understanding and implementation.

This Quality Policy will be periodically reviewed and a Management Plan based on indicators and objectives has been developed for its implementation, as well as a Quality Management System based on the UNE-EN ISO 9001, UNE EN 9100 and PECAL standards. 2110.



ALBERTO MENDIBIL  
Vitoria, February 18, 2.021